## USAID/GEO GUYANA ECONOMIC OPPORTUNITIES

# RAPID RECONNAISSANCE SURVEY OF THE EXPORT POTENTIAL OF GUYANESE PRODUCTS TO CARIBBEAN MARKETS

St. Maarten

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SUBMITTED BY:

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*IN ASSOCIATION WITH:* 

MANAGEMENT SYSTEMS INTERNATIONAL, INC.

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#### SINT MAARTEN

#### **BACKGROUND NOTES**

Sint Maarten is one of the Netherlands Antilles (NA), which is part of the Kingdom of the Netherlands, which consists of the Netherlands, Aruba and Netherlands Antilles. Aruba was part of the NA until 1986. The NA consists of two groups of islands, one set in the Leeward Islands (Saba, St. Eustatius and St. Maarten) and the other in the Windward Islands (Curaçao, and Bonaire). St. Maarten is located about 100 mi. east of Puerto Rico (Netherlands Antilles in Figures, 1998).

The island was discovered on St. Martin's day in 1493 by Christopher Colombus, who claimed it in the name of Spain and named it in honor of Saint Martin. However, the island was never colonized by the Spanish but by the Dutch and French, who fought over the island until they, very sensibly, divided the island in half in 1648. St. Maarten now shares the 92 sq. km. island with Saint Martin, an arrondissement of the French Outre Mer department of Guadeloupe. Saint Martin, the French side, is 56 sq. km. in size and located at the north end of the island and St. Maarten, 36 sq. km. in size, is located at the south end. Today there is no barrier to movement between the two halves of the island and Marigot, the capital of St. Martin, is a very quick 15-minute ride by bus from Philipsburg, the capital city of St. Maarten.

The last census of 1996 estimated the population to be 36,231 on the Dutch side (Central Bank, 2001). On the French side of the island the population underwent an explosion in the 1980s through the 1990s, when it tripled in size. The 1999 census on the French side estimated the population there to be 29,112 (EDOM, 2001). Currently the total population of the entire island is an estimated 76,000 (AgExporter, 2002). The population of St. Maarten speaks English and Dutch and that of St. Martin speaks primarily French and English. The lingua franca of the island is English. Spanish is frequently heard as there are a number of laborers who have immigrated to St. Maarten from Spanish-speaking countries nearby.

Although the official currency of St. Maarten is the Netherlands Antilles guilder (NAFs), US dollars, Francs and Euros are also widely accepted. NAFs are the required currency of transaction with government agencies, however.

The Dutch side of the island is mountainous. Tree cover on the mountainsides of the Simpson Bay-Philipsburg area is mostly limited to open, low shrub.

#### **Ports**

#### Airport

The Juliana airport was an airstrip built and used by the US as a military base during World War II. It is the larger of the two airports on the island, the smaller being the Grand' Case, located in St. Martin. Most of the tourists arriving by air to the island do so through the Juliana. Between 400,000-450,000 people pass through the Juliana annually, although between 100,000-135,000 passengers arrive in Grand' Case every year as well (EDOM, 2001).

#### Seaports

There is a cargo port at Philipsburg, but no information was readily available about the capacity of that port. On the French side, the port at Galisbay, a department-run port, does handle cargo. It has the capacity to move 18-20 containers hourly. In 2000, the number of containers that were moved through the port dropped to 88,000 from a four-year high in 1999 of 98,591 containers. Improvements were being made to the port in 2001 (EDOM, 2001).

On neither the Dutch nor the French side of the island is there a special wharf for cruise ship landings (EDOM, 2001). Shuttle boats are used to move the passengers from the cruise ship to land. During the field trip, on one day in St. Maarten, three cruise ships were at anchor in Philipsburg and the passengers disembarking the small ferry boats filled the streets and businesses with much needed shoppers.

Marinas for pleasure yachters and cruisers are numerous on the island. As of 2001 there were nearly 500 slips in four major marinas on the French side and 400 in six marinas on the Dutch side (EDOM, 2001).

#### **ECONOMIC OUTLOOK**

Determining the economic performance of St. Maarten for 2001 and 2002 is difficult as its performance is combined with that of the other NA islands in government reports. The most recent official figures for the NA are the 2001 annual results provided by the Central Bank, the Bank Van de Nederlandse Antilles. The Central Bank's report describred the economic situation in 2001 for St. Maarten as "somewhat gloomy".

In its 2001 Annual Report, the Central Bank reported that the trend in the Antillean economy had paralleled that of the rest of the world in 2001. The economy has experienced a continuous contraction over the five-year period preceding 2002. However, the rate of contraction of the GDP slowed in 2001 to just 0.6%, and the report expressed the hope that this might be an indication that the recession had hit bottom, despite the negative effects of the 2001 attack on the World Trade Center in the U.S. The sectors that buoyed the economy in 2001 were oil, ship repairs, free zone activity and financial

sectors. Air transportation, tourism (on which St. Maarten is so dependent), agriculture, industry and trade all declined in 2001.

Of the three most economically important islands of the NA, St. Maarten is the only one whose inflation rate increased for 2001, by 1.0%. Much of this increase was due to an increase in the cost of food items, which are mostly imported.

Although absolute numbers were not available, unemployment is generally commented on as increasing. There are reports of serious concerns over the negative impact to the island's budget and tourism of increases in drug trafficking activities, the crime rate and the smuggling of illegal aliens from nearby Spanish-speaking islands onto St. Maarten. These themes surface daily in the local newspapers.

St. Maarten has been the leading tourism destination of the NA and its economy relies greatly on the hotel and restaurant industry (HRI), entertainment (casinos) and retail trade. St. Maarten is a duty free port and an important tourist destination for cruise ships and yachters. The Simpson Bay area and southern tip of the island have been developed heavily in recent years with commercial property, resorts, casinos and condominiums. Despite the reported economic situation of the island, there seems to be a great deal of construction underway, with the development of more commercial properties (supermarkets, hotels, restaurants, condominiums) around the Philipsburg and Simpson Bay-Juliana airport area.

2000 AND 2001 TRENDS FOR SELECTED ECONOMIC INDICATORS FOR SINT MAARTEN AND THE NETHERLANDS ANTILLES.

	St. Maarten	THE NETHERLANDS ANTILLES			
	2001	2000	2001		
Real GDP trend		-5.9%	-0.6%		
Inflation rate	+1.0% (trend)	5.0%	1.7%		
Unemployment rate		12.9%	14.0%		
Tourism trends					
Stay-over visitors	-6.9%	-4.2%	-2.5%		
Cruise arrivals	-6.8%				
Cruise visitors		+43.4%	-1.0%		

Source: Annual Report 2001, Bank Van de Nederlandse Antillen.

For various reasons, the tourism sector for the NA, and for St. Maarten in particular, has been in a steady state of decline over the last few years, which has had a serious negative impact on the economy as a whole. In 2001, the number of cruise ship arrivals to St. Maarten dropped overall by 6.8% and the number of stay-over tourists dropped by 6.9%.

Results of comparisons of the 2000, 2001 and 2002 Semester I (SI) figures for air travel and cruise ship arrivals provided by the St. Maarten Tourist Bureau indicate that in the first three months of 2001 that there had been a slight recovery in the number of air

arrivals in comparison to the previous year. However, in April the numbers began to drop again and the downslide picked up speed in the later part of 2001. This continued until March and may have begun to stabilize by June, 2002 (See Table 1).

TABLE 1. A PERCENT COMPARISON OF THE NUMBER OF AIRPORT ARRIVALS TO SINT MAARTEN BETWEEN YEARS, BY MONTH, FOR 2000-2001, 2001- JUNE 2002.

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2000/2001	6%	2%	6%	-2%	-3%	-5%	-11%	-5%	-22%	-12%	-17%	-30%
2001/2002	-20%	-21%	-9%	NA	-14%	1%						

NA: the number of airport arrivals for April 2002 were not available.

Comparison of the number of cruise ship arrivals between the months of January and June for 2001 and 2002 show that the number dropped from 323 in 2001 to 304 in 2002. This is a period during which 56-64% of the cruise ships arrive during the year. The number of cruise visitors dropped slightly from 539,902 for SI 2001 to 539,495 in the same period for 2002, a negligible drop in cruise visitors between the two periods despite fewer ship arrivals.

The foreword to the 2001/2002 Annual Report of the St. Maarten Hospitality Trade & Association (SHTA) provides some insight as to the effect of that this continuous slide in tourism has had on the HRI of St. Maarten. They reported that QIV timeshare and hotel occupancy dropped from 65% in 2000 to 41% in the same quarter in 2001, a 37% decline. Year around occupancies declined from 67% in 2000 to 52% in 2001, which they state is the largest annual drop ever recorded for St. Maarten.

Although figures for the QIII for 2002 are not yet available, it is unlikely that the general negative trend in tourist arrivals, and spending, have improved.

The importance of the decline in tourism in St. Maarten is the affect that it has on the overall size of the market and types of products in demand. Also, as tourism is a driving force of the economy and an important source of employment, its poor performance affects both employment and salary levels and so affects the ability of the islanders to purchase imported products.

### THE DISTRIBUTION CHANNEL FOR FRUITS AND VEGETABLES; RED MEATS, FISH AND SEAFOOD; AND SELECTED SAUCES, SEASONINGS AND PRESERVES

#### DOMESTIC SUPPLY

#### Fruit and Vegetable

The island of St. Maarten is basically unsuited to agriculture and 90-95% of its food needs are filled by imports. This is because over the years logging, pasturing of animals and hurricanes have degraded the soil and left much of the island very dry. The island is small and much of the Dutch coastal area has been taken up in developing real estate for tourism. Also, much of it is hillside or shoreline, neither of which is suited for agriculture. Agriculture is restricted to small plots on the Dutch side because of these limitations. Agriculture, animal production and fisheries also have a negligible impact on the economy of St. Martin, which, like its Dutch neighbor, is focused on tourism.

#### Fish and Seafood

The domestic fishing industry provides much of the local population's needs. Although at the present time the local fish processors do not export to the US or Europe, the local industry and government are working towards acquiring permission for export to the European Union.

At the time of the field trip there was an investigation being undertaken of the current situation of fish exports by the European Union Inspector for the Netherlands Antilles. The Inspector was at that time trying to gather samples of fish processed for export to be tested at the national laboratory in Curaçao ("Saba not eager to test fish at national lab," The Daily Herald, September 19, 2002, p. 5). As the title of the article from which this information is taken indicates, not all of the Netherlands Antilles islands are pleased with the requirement of periodic sampling which is necessary to establish food safety baselines, feeling that it will result in more red tape (and expense).

Mr. Boyrard of the Department of Health's Division of Hygiene, warned that if permission were granted to St. Maarten to export fish and seafood to the EU, then imports of fish products would be expected to meet the same standards as the St. Maarten export product (i.e., the EU standards for processed fish and seafood products). As Guyanese product does not currently have this capability, its fish and seafood products would effectively be banned from export to St. Maarten until meeting these standards and being EU certified.

#### **Red Meat**

Several sources stated that there was no significant production of meat of any kind on the island. Nevertheless, there is some small-scale cattle production between Marigot and Simpson Bay.

#### THE WHOLESALE SECTOR

The only open-air market found in St. Maarten is a small block building in Simpson Bay on the airport side of the causeway bridge. In October there were a half dozen ladies there in the mornings selling fresh f&v and roots and tubers. It is so small as to be easily overlooked. There is also a small open-air market in Marigot (AgExporter, 2002).

The majority of imports are controlled by a limited number of importer/wholesalers; however, the supermarkets are now beginning to do their own importing. Cost U Less, Rams Wholesale and Afoos import many products that they stock in their retail stores and wholesale to other retailers as well. Also, some of the smaller retailers are consolidating shipments and ordering products directly from the US as a group. This is cutting into the local wholesaler's market share considerably. Most of the product imported comes through Miami as the Dutch shipments are routed through Miami.

Wholesalers contacted were all interested in receiving a price list. When the question of the volumes of products that they were looking for was put to them, they deflected the question with an insistence on receiving the price list before being able to answer. One wholesaler did state that orders had been so off over the last year or two that he felt that he could not predict a volume that he would need but that he would like to look at the price list in any case. It would appear that the bargain-hunting nature of the consumers of St. Maarten is not being overlooked by links further up the food chain.

#### THE RETAIL SECTOR

#### **Consumer Trends**

Of the islands comprising the Netherlands Antilles, St. Maarten and Curaçao are the largest. St. Maarten imports 70-75% of their products from the US. Because their tourist industry is based mainly on US tourists and for historical reasons, St. Maarten is considerably more Americanized than the other Netherlands Antilles islands. This is due to its long experience with American military personnel at the WWII US Air Force Base that is now that Juliana Airport. Advertising on US television programming, which is widely received in St. Maarten, has influenced the purchasing habits of the people of St. Maarten as well.

Nevertheless, the new trends for healthy food and organic foods have not caught on very quickly nor has the trend for pre-prepared and ready-to-cook food products. Consumers still prefer hearty home-cooked meals prepared from fresh fruits and vegetables and canned products (FAS/USDA Gain Report #NA0001, Netherlands Antilles Retail Food Sector Report, 2000, pp. 7). Canned goods appear to be quite popular in the superettes and supermarkets (judging from the very large and varied stock of canned goods found in these retail outlets).

Although there is some brand loyalty, the people of St. Maarten are very price-conscious and will drive over to the French side of the island to shop for lower prices when exchange rate differences between the guilder and franc occur. The use of the euro, which has not entirely caught on in these islands as yet, will put an end, theoretically, to these opportunities but not to the price-conscious buying behavior of the thrifty St. Maartens.

#### **Supermarket Retailers**

Despite the gloomy news about the state of the economy, the food retail sector on St. Maarten/St. Martin purchases around \$68 million of the \$105 million food imports annually (AgExporter, 2002) and therefore represents an interesting market for Guyana.

TABLE 2. LARGE FOOD RETAILERS WITH A PRODUCE SECTION ON ST. MAARTEN, 2002.

2002.							
Retailer	Ownership	Type of purchasing					
		agent					
Afoos Extra	Local	Direct, wholesaler					
Rams Food World	Local	Direct, wholesaler					
Cost U Less	US	Direct, wholesaler					
Food Fair	Local	Direct, wholesaler					
Daily Extra	Local	Direct, wholesaler					

Afoos Extra is one of the older supermarket chains in St. Maarten. The old store in Philipsburg has a long, narrow layout with sections for fresh produce and frozen meats in the back of the store. All of the beef is imported from the US. The fish selection consists basically of marlin and king fish steaks and fillets and whole grey and red snapper.

The fresh produce section offered a selection of roots and tubers, some oriental vegetables such as long bean (bora), Chinese eggplant and Chinese bitter melon and some horticultural products such as christophine (also known as chayote, *Sechium edule* Swartz), okra, pineapple (Del Monte) and limes. Products that could be identified as imported were the Dutch yellow onions and christophine (possibly Costa Rica or Guadeloupe) and waxed white cassava from Costa Rica. Condition of most of the more perishable items was fair, much of it looked "old" as if the turnover rate was low. Considering that September is still well outside of the tourist season, probably low turnover would account for the tired look of the more perishable items.

The jellies, jams and preserves section was not large and consisted mostly of US brands and Goya and Matouk brand products such as: chutney, achar and pineapple and orange marmalade. The hot sauce section had more variety and included more of the Caribbean brand's products. See Annex II for a list of the processed products and their retail prices.

The Food Center NV, a large, old supermarket chain with stores in Philipsburg, Cole Bay and Bush Road, was closed in April 22 of this year due to bankruptcy. The stores in Cole Bay and Bush Road had been sold as the time of the field trip and the store in Philipsburg has a very large banner announcing that it would be opening again under the management (in February 2000 the store had been acquired by Consales, which is the local "Cash and Carry" chain, from former owner Jan Bruinsma NV), although the managing director never changed. I was assured that this sign had been up for some time and that it was unlikely that the store would re-open until a problem with non-payment of severance pay of employees of the Food Center were resolved, which did not seem to be imminent.

Barely a city block from the closed Food Center is Rams Food World, which appears to be quite healthy. The store is new and modern. It has a large, professionally managed produce section with a wide selection of f&v, including the largest selection of oriental vegetables to be found during this survey on the islands. Not only did this selection include many of the products being exported from Guyana but it also included tindora (Citrullus vulgaris), several oriental eggplant varieties (Thai, Chinese, Indian), Chinese okra (Luffa spp.) and both the Chinese and Indian bitter melons (different cultivars of Momordica charantia). One surprise was to find bags of rambutan (Nephelium lappaceum), although in a very poor condition, for sale at 49.95 NAFs/kg (\$22.52/kg). This is the only sales point found in the entire survey where rambutan was offered. Both seedless and ice box watermelon, the latter identified as from Guadeloupe, were offered. Mangos, papaya, passion fruit, limes, avocados and plantains were also found in the fruit section of the produce area. The pineapples were the Sweet Cayenne or Champaka type of commercial pineapple favored by the large transnational fruit producers (Del Monte, Dole).

Rams Food World has a large ethnic food section with condiments and preserves for Oriental, Indian, West Indian, Mexican, Caribbean and European and American foods. Barons green seasoning was available. Several brands of hot sauce were on the shelves: Bello Classic hot sauce, Bohio (Costa Rica), Goya, Matouk and Green Isle's Classic Red Cayenne. One local hot sauce produced by Guavaberry Company NV (which also produces a guavaberry-flavored rum) was prominently displayed and promoted in a stand-alone display shelf in front of the dairy section in the back of the store, well away from the ethnic food section.

All of the meats appeared to be imported and included beef, lamb, goat and pork. The origin of these products was not provided but there is some beef production on the island and beef is imported from Brazil, Argentina and the US, according to a CBATO report. A variety of fish were offered in the frozen section along with seafood.

Cost U Less is a large, warehouse-like food store that offers mainly dry goods in bulk pack and targets the cost-conscious food shopper. This is the only foreign-investment supermarket in St. Maarten.

There are a number of smaller food marts that offer a limited selection of roots and tubers, tomatoes, onions, garlic, apples, oranges, pears, and other basic kitchen items. However, the majority of the food products offered in these stores are canned (peas, corn, tomatoes, etc).

#### LUMBER AND WOOD PRODUCTS

There is no logging on St. Maarten for commercial purposes, as there are no forests on the island, nor are there any sawmills to further process logs or squares, probably due to a scarcity of reasonably priced raw materials. As a result, most of the wood and wood products found on St. Maarten are dressed lumber, building material grade and finished products and are all imported.

According to the wholesalers of wood products, most of the building construction on St. Maarten is with concrete block. The only place that wood might be used in the building would be in the roofing as rafters, exposed ceiling and plywood panels under shingle roofing materials. Greenheart and purpleheart are sold on St. Maarten but the comments regarding those revolved around the cost to buy them and to use them as they are very hard and require pre-drilling before nailing and dull saw blades more quickly than other woods.

There are no furniture manufacturers on the island although there are carpenters and joiners. Some of the wood products and furniture found on St. Maarten is being imported from Martinique, according to information from that island.

A large amount of wood products are being shipped to the Netherlands Antilles from the US but as the export statistics report the NA as a lump sum, it is not possible to determine what portion or which products are going to St. Maarten.

#### IMPORT REGULATION AND REQUIREMENTS

St. Maarten follows the regulations of the Netherlands, while St. Martin follows those of France (and Guadeloupe). However, they are not enforced in the same manner as within the European countries. Nevertheless, one should be aware of the standards that might be applied to imports. For general quality standards one should consult the Codex Alimentarius (<a href="www.codexalimentarius.net/standards">www.codexalimentarius.net/standards</a>) and the common quality standards for EU members, which are regulated by EEC No. 234/68 of the Council of 27 February 1968 and may be found on the European Union's official website <a href="http://www.europa.eu.int/eur-lex">http://www.europa.eu.int/eur-lex</a> or <a href="www.marketag.com/markets/eu/standards">www.marketag.com/markets/eu/standards</a>. Regulation (EEC) No. 234/68 of the Council of 27 February 1968 provides guidelines for packaging and transport of fresh produce.

Since the island is so dependent on imports for food and agriculture is relatively unimportant to the economy as a whole, the governments of the island, very sensibly, do

not have a tariff on f&v imports. According to government contacts and discussions with some of the f&v importers in St. Maarten, there are no phytosanitary restrictions because there is virtually no domestic agriculture to protect. However, food must be pesticide-free and safe for human consumption.

All imports of fruits and vegetables into EU member countries must meet the minimum allowable pesticide residue requirements of the. Information concerning the minimum pesticide residue tolerances for the EU can be found at www.coleacp.com.

EU Directive 79/112 of the Council of 18 December 1978 and later amendments to that directive govern labeling requirements for imports into members of the EU. This regulation requires that labels be in the language of the nation where it is to be sold and that the label provides information on the ingredients (in descending order of % content), net quantity of product (in metric units), the expiration date, usage and care instructions, name of the producer, manufacturer and/or distributor, country of origin and lot number.

EU Standards for fresh meats can be found at the United Nations Economic Commission for Europe: http://www.unece.org/trade/agr/standard/meat/meat.html.

#### **CUSTOMS DOCUMENTARY REQUIREMENTS**

Required documents for imports include:

- Commercial invoice
- Airway bill or Bill of lading
- Manifest or packing list
- Certificate of Origin

Always check with the importer to confirm both the documents required for imports and regulations.

Customs inspections of import shipments, according to a St. Maarten Customs inspector, are mainly focused on preventing smuggling, particularly of illegal drugs.

#### CHALLENGES TO IMPORTING TO ST. MAARTEN

#### Fresh Fruit and Vegetables

First, is there direct or timely refrigerated maritime transportation from Guyana to St. Maarten and is it reasonably priced?

St. Maarten, despite its heavy reliance on US and European imports, receives a lot of the foods that the islanders prefer, roots and tubers and some vegetables and fruits from nearby islands, particularly Martinique, Dominica, Trinidad and Guadeloupe. There is substantial production of Indian and oriental vegetables on the Dominican Republic, as

well. These national suppliers are closer and have more direct and, presumably, faster delivery service than Guyana would have. Transportation costs should also be lower for these than for Guyana. On the other hand, these islands generally have higher labor cost than Guyana.

Considering the high standard of competition created by the high quality and low cost of f&v from the US, it would be very difficult to compete head on with those products coming from the US. The same would hold true for the high quality products coming from the EU. In addition to the advantages of consistently high quality products, these suppliers have a wider product line to offer and more frequent and faster sea transport service to St. Maarten than Guyana can offer. Additionally, US exporters can offer almost all of the items in their product line all year around and in as large or small a volume as desired by the importer, which allows more flexibility in managing cold storage inventory for the importers who must adjust to the seasonal changes in demand caused by the tourism-based economy.

As emphasized previously, information from the Central Bank, HRI and at least one broker indicates that the economy in St. Maarten is undergoing a contraction, principally due to a fall-off in tourist visitors, which is affecting demand for food products. Because St. Maarten is already well-supplied and there seems to be some consolidation of retailers and retailers are beginning to vertically integrate backwards to be more involved in the wholesale sector, level of competition among food suppliers can be expected to increase, requiring better performance (i.e., lower costs, faster and consistent delivery of products, wide range of products).

Despite the section for Indian vegetables in the Rams Food World and oriental vegetables in Afoos, probably most of the demand from the HRI will be for f&v better known to the US and European tourists. One should consult with the importers as to not only the f&v that they feel that they need but which varieties of those products are needed. For example, in the case of pineapple, US and European consumers prefer sweet, gold-fleshed varieties, such as the Sweet Cayenne, particularly the new Gold and Golden Sweet cultivars. White-fleshed varieties, particularly if they are not sweet, will not sell well to those consumers.

Concerning pineapple, Martinique is producing the type of pineapple described above and shipping to St. Maarten. Martinique would be expected to have an advantage in lower transportation costs, links with French importers in St. Martin and better transportation linkages, both by air and sea, than has Guyana. This underscores the need for studies of the transportation linkages between Guyana and St. Maarten, the marketability of specific produce items from Guyana and the cost-returns to determine the sustainability of f&v shipments to St. Maarten by Guyanese producers.

In summary, the challenges to exports of f&v by Guyana are producing and supplying low cost, high quality fresh produce on a consistent basis in volumes large enough to reduce transportation costs (full containers) all year around. These require mastering the production, packing and shipping of a number of products, as well as identifying a

steady, reliable means of mass transportation (not small lots on regional passenger airplanes) that is cheap, fast, as direct as possible and refrigerated.

#### **Red Meats**

The obvious challenge for red meats are the lack of certification and permission to import these products and high level of competition posed by suppliers from the US, Argentina and Brazil.

#### Fish and Seafood

For fish and seafood, it would appear that at present, Guyanese processors should get in touch with the importers in St. Maarten and inquire as to the interest in buying their products. However, they should stay abreast of the developments in the efforts by the St. Maarten fisheries industry in securing EU certification of their processors as this will cut them out of the market altogether should it come to pass. In the meantime, the Guyanese processors should be working towards EU certification, as should the meat packers.

#### **Lumber and Wood Products**

St. Maarten does not seem to be a likely market for squares and logs due to the high cost to send these raw materials to the island, the dearth of sawmills and furniture manufacturers to process them and the low interest shown, in general, for these products by importers. The market will be for dressed lumber and wood products such as veneer, plywood, paneling and molding and value-added products such as windows, doors and cabinets. The US and Europe have been providing these products, including tropical hardwood products. Guyana will have to compete with these suppliers on the basis of cost, quality and fast response to orders.

#### **OPPORTUNITIES AND RECOMMENDATIONS**

#### Fruits and Vegetables

There are wholesalers, particularly those associated with buying for retailer groups for the small retailers (Afoos) and large retailers (Rams) that are interested in receiving price lists for f&v. There are many of those "specialty" f&v sold in these retailers that are being produced in Guyana.

#### Fish and Seafood

A feasibility study would determine the profitability for SME fish and seafood processors for the following suggestion, but survival in the developing global market will require it, which is that Guyanese fish and seafood and meat processors/packers should begin planning on securing certification of their operations, with either or both the US and EU. If they do not, they will be excluded from the few Caribbean markets to which they can

still export, including St. Maarten. If they do acquire EU certification, they will have access to the EU markets through the importer/exporters in the Caribbean, who may be interested in increasing their supplies with Guyanese product.

It should be noted here that in 1999, J.G.P Smit and M.O. van Wijk presented a study entitled "The Netherlands as a European centre for distribution of fish products - Strategic options and research agenda, to the Hague's National Council for Agricultural Research (www.agro.nl/nrlo/english/summaries.htm). They proposed that the Dutch develop major import/export and processing centers around the Rotterdam port and Schiphol airport. If this proposal were to go forward, then St. Maarten, as a member of the Kingdom of the Netherlands, would be an important supplier of non-European water fish products, and suppliers to St. Maarten would have indirect access to the European market. Of course, EU certification would be a minimum requirement to participate in such a venture. I would recommend that the follow up should be made to determine the current situation with this proposal and whether the St. Maarten push for EU certification of their fisheries is related to this proposal.

#### **Processed Food Products**

Hot sauces and preserves from Guyana might find an opportunity in the retailers in St. Maarten if they improve their bottles and labels to be more competitive with the flashier and more informative products already available. The seasonings, like the green seasoning, would require repeated promotional efforts to increase sales because of the constant need to train new buyers among the tourists. Point of sales promotional materials with recipes and information on the label as to the nature of the product and instructions on the suggested uses of the product would be necessary.

#### **Lumber and Wood Products**

In the case of lumber and other wood products, much of the use of these is in home and resort building. I could find no associations or organizations of architects or building constructors but the Chamber of Commerce could be consulted for contacts as well as referrals as to business practices of these professional services.

Furniture is primarily imported and this provides an opportunity to the furniture manufacturers in Guyana, if their prices are competitive with those of imports from Miami and neighboring islands.

Because of the importance of ship repairs to the economy and the large number of yacht marinas, there may be an opportunity to promote some of the tropical hardwoods that are water and decay resistant to this industry. To get names and references of potential buyers in this industry, one might contact the marinas found on St. Maarten/St. Marten and inquire as to the marine repair centers on the island that use wood in repairs or in marine construction. Also, the Chamber of Commerce should be able to supply a list of these businesses and references.

#### **ANNEX I**

#### **CONTACTS**

#### Health Department, Hygiene and Veterinary Department

Address: W. G. Buncamper Rd. 33, Philipsburg

Contact: Mr. Julio Boyrard

Position: Head Tel: 542-2078

Handles the phytosanitary, veterinary and health issues of imported products.

#### **Department of Inspection and Control**

Tel: 542-4519/3160

Unable to answer questions concerning admissibility and tariffs. They simply do inspections of shipments and the Health Department was in control of the regulatory issues concerning food imports.

#### **Inspectorate of Excise Duties & Controls**

Address: C. Richardson St No. 11, Philipsburg

Contact: Mr. Nico

Tel: 542-1000/8/9: 522-8435

Fax: 542-1001

Email:

Mr. Nico was not aware of any restrictions on f&v imports from Guyana. He indicated that as St. Maarten was duty free zone that there were no tariffs on f&v. He said that they mainly inspect to make sure that the shipment conforms with the packing list and that there are no drugs secreted in the container.

#### **Central Bank of the Netherlands Antilles**

Address: Nisbeth Rd, No. 25, Philipsburg

Tel: 542-3520 Fax: 542-4307

Email: http://centralbank.an

#### **Central Statistics Bureau**

Address: Vineyard Bldg., Buncamper Rd. No. 33

Tel: 542-2355/3022/0381 Fax: 542-2355/3022

#### **Tourist Office**

Address: Vineyard Bldg., Buncamper Rd

Contact: Betty

Position: Receptionist Tel: 542-2337 Fax: 542-2734

#### **Chamber of Commerce**

Address: Cannegieter St., #11, P.O. Box 454, Philipsburg

Tel: 542-3590 Fax: 542-3512

Email: coci@St.maarten.net

The Chamber of Commerce is undergoing a change in management and strategy at the time of this report.

#### **Food Importer/Wholesalers**

#### Ram's Food World and Rams Wholesale

Located in the same building

Address: AJC Brouwers Rd 23, Cay Hill Contact: Mr. Kiran Shah, f&v buyer

Mr. Ashok, meats buyer

Tel: () 542-2800, 6031-2

Fax: 542-4703

Email: rams@sintmaarten.net

Mr. Kiran Shah was very interested in the oriental vegetables from Guyana and would like a price list. No phytosanitary certification is necessary, to his knowledge, and he would take care of import requirements. It would be a good idea to send your entire list, be sure to include the fruits available from Guyana as well.

#### Afoo Extra Supermarket

Address: C. A. Cannegeister St, 10 Philipsburg

Contact: Ms. Fanny Chang Position: purchasing agent Tel: 542-3752/0278

Fax: 542-5854

Email: afoo@sintmaarten.net

Was aware that some shipments had been attempted from Guyana and Suriname in the past believed that transportation (by air she thought) had been a problem. Other islands provide similar products. Consistency and reliability were a requisite for doing business with Afoos. She can get volume and variety from US suppliers. She gets oranges from California and Florida and sources some products from Mexico and Chile. She did not

get oriental vegetables from the Dominican Republic. Please get in touch. She would like to see a price list and assurances of how the transportation issue would be resolved to provide consistent and reliable service to her.

#### Cost U Less

Address: Bush Rd, Philipsburg

Tel: 542-9860 Fax: 542-9861

Email: www.costuless.com

Does import. Does not wholesale. Purchasing agent out.

#### **Island Food Wholesale**

Address: Orange Grove Rd, Colebay

Contact: Jeff Hayes
Position: mgr dir
Tel: 544-4248
Fax: 544-4074/4242

Email:

Does import f&v, 99% from the US. Would like to see a produce list of f&v but no samples, please. He gets seasonal mangos and papaya from Santo Domingo and Guadeloupe and can bring in by air from Puerto Rico. Other products that IFW sells are the berries and vine-ripened tomatoes from both Guadeloupe and Holland. The red meats are all USDA Choice although he does get cheaper cuts like oxtail from Argentina and Brazil. He also handles fresh fish.

#### Lumber

#### **Building Materials BIP**

Address:

Contact: Isabelle Retaux

Position: mgr Tel: 544-5203

Email: i.retaux.bipnv@megatropic.com

French speaking, although does understand some English. Deals in tropical woods, including greenheart and purpleheart. She has a supplier for these products but would be interested in receiving a product list with prices. Please send by email.

#### **Builder's Paradise**

Address:

Contact: Mr. Hansel Jones

Position: mgr Tel: 542-5893 Builder's Paradise does import greenheart and purpleheart as well as marine-treated plywood. He says that the purpleheart is very hard to work and drives up construction costs considerable due to increased manual labor cost, which makes it an "elite" and expensive wood. Same for greenheart. He indicated that the trend in St. Maarten was for concrete block structures where the only use of wood was as rafters and ceiling for the roofing. Most builders now used plywood over pine rafters. He did not seem to think that there was much demand for the tropical hardwoods. Not interested in Guyanese woods but it would still be worth while to send him information on the non-traditional tropical hardwoods.

#### St. Maarten Lumber

Contact: Lionel Mathieu

Position: owner

Tel: 544-5261, 5277

Cellular phone: 520-0115

Does buy greenheart and purpleheart. He would be interested in talking about it. Contact the Chamber of Commerce about this company.

#### **ANNEX II**

## RETAIL PRICES FOR FRUITS AND VEGETABLES, FISH AND SEAFOOD AND RED MEATS

Table 1. Retail Prices for Fruits and Vegetables on Sint Maarten, October 2002. Prices in US\$.

			Supermarket						Average
Commodity	Variety	Unit		Rams		Afoo Extra		Food Fair	(US\$)
Passion fruit		each	\$	0.14					\$ 0.14
Limes	Persian	each	\$	0.17	\$	0.20			\$ 0.18
Avocado		kg	\$	2.02					\$ 2.02
Papaya		kg	\$	3.91					\$ 3.91
Mango		kg	\$	5.00					\$ 5.00
Watermelon									
	seedless	kg	\$	1.54					\$ 1.54
	ice box	kg	\$	2.23					\$ 2.23
Rambutan		kg	\$	27.96					\$ 27.96
Plantains		kg	\$	1.40					\$ 1.40
Pineapple		each			\$	6.42			\$ 6.42
		kg					\$	2.72	\$ 2.72
Onions		kg	\$	1.57	\$	0.88	\$	0.67	\$ 1.04
Potatoes		kg	\$	0.55			\$	0.85	\$ 0.70
Tomatoes		kg			\$	2.17			\$ 2.17
Christophine*		kg	\$	1.67	\$	1.72			\$ 1.70
Cucumber		kg	\$	1.65					\$ 1.65
Bora		kg	\$	7.00					\$ 7.00
Eggplants									
	Italian	kg	\$	1.54					\$ 1.54
	Chinese	kg	\$	3.53	\$	3.76			\$ 3.64
Butternut squash		kg	\$	3.33					\$ 3.33
Pumpkin		kg			\$	1.30			\$ 1.30
Bittermelon									
	Chinese	kg	\$	3.89	\$	4.82			\$ 4.35
	Indian	kg	\$	7.81					\$ 7.81
Tindora		kg	\$	5.57					\$ 5.57
Long squash		kg	\$	2.77					\$ 2.77
Okra		kg	\$	7.25	\$	3.87			\$ 5.56
Ginger		kg	\$	3.91					\$ 3.91
Cassava		kg	\$	1.65	\$	1.89			\$ 1.77
Dasheen		kg			\$	2.13			\$ 2.13
Yams									
	US-type	kg	\$	3.02					\$ 3.02
	Portuguese	kg			\$	1.91			\$ 1.91
Sweet potatoes		kg	\$	2.77	\$	1.69			\$ 2.23
Tannier		kg	\$	2.77	\$	2.84			\$ 2.80

TABLE 2. RETAIL PRICES OF MEATS, FISH AND SEAFOOD IN ST. MAARTEN, OCTOBER 2002. PRICES IN US\$.

			Supermarket		
Meat	Cut	Unit	Rams	Afoo Extra	
Beef	roast, fresh	kg	3.72	5.05	
	ground, fresh	kg	2.25	2.40	
	top round, fresh	kg	-	4.10	
	liver, frozen	kg	1.49	1.25	
	mock tenderloin	kg	4.17	-	
Goat	chop	kg	5.45	-	
	unspecified	kg	-	2.40	
Pork	chop	kg	2.51	-	
Lamb	chop	kg	3.65	-	
Fish			-	-	
Marlin	steak	kg	-	1.61	
King fish	steak	kg	2.26	1.88	
Grey snapper	whl	kg	-	3.03	
Red snapper	filet	kg	6.04	6.81	
	whl	kg	4.03	-	
Mackerel	whl	kg	2.76	-	

TABLE 3. RETAIL PRICES FOR CONDIMENTS AND JELLIES IN TWO SUPERMARKETS IN St. Maarten, October, 2002.

			Bottle	Superi	market
Sauce	Brand	Unit	Size	Rams	Afoo Extra
Hot sauce	Bello Classic	ml	147.9	0.011	
	Bohio	ml	354.9	0.003	
	Goya	ml	177.4	0.005	0.004
	Matouk	ml	750.0	0.002	0.004
	Green Isle	ml	85.0	0.012	
Green seasoning	Barons	ml	414.0	0.011	
Achar	Matouk	g	375.0		0.005
Jellies					
pineapple	Matouk	g	307.0		0.004
orange marmalade	Matouk	g	307.0		0.005

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